

	Position Title: Senior ServiceNow Developer
Job Summary:	<ul style="list-style-type: none"> • NARTech, Inc., a CMMI-Dev Level 5 company, seeks a Senior ServiceNow Developer to join our company to support a long-term IT support services contract with a U.S. Federal Government client agency in Washington, DC. • We seek a dynamic, talented senior-level application/web developer with ServiceNow platform expertise who is ready for a challenge where teamwork, technical ability, client interaction, and problem-solving skills are essential.
Experience:	<ul style="list-style-type: none"> • Ten (10+) years of Information Technology (IT) experience. • Five (5+) years of experience supporting full System Development Lifecycle (SDLC) environments using the following tools: ServiceNow platform capabilities and architecture, JavaScript, HTML 5, CSS, Glide, AngularJS, RESP/SOAP APIs, and integration techniques with other platforms such as Microsoft .NET and SQL Server. • Knowledge of Agile and ITIL processes and best practices. • Knowledge of ServiceNow Performance Analytics, Reporting, best practices, industry trends, and cloud platforms and services (e.g., Azure, AWS).
Education:	<ul style="list-style-type: none"> • B.S. Degree in Computer Science or in a relevant field is preferred. • ServiceNow Certified Application Developer (CAD) or Certified Implementation Specialist (CIS) in at least one module (e.g., ITSM, HR, CSM) is desired. • Continuing Education (CE) credits are required during contract performance.
Security Clearance:	<ul style="list-style-type: none"> • U.S. Citizenship or Permanent Residence status is required. • The candidate must also be able to clear background checks and a U.S. Government Public Trust level of Security Clearance. This security clearance process may take 2 weeks to 2 months.
Location:	<ul style="list-style-type: none"> • Remote work is currently allowed but is subject to change by the Federal client agency, potentially requiring office attendance in Washington, DC.
Responsibilities:	<ul style="list-style-type: none"> • Develop and customize complex ServiceNow applications and modules. • Implement and configure advanced ServiceNow workflows, business rules, UI policies, and client scripts. • Integrate ServiceNow with other enterprise systems and applications. • Perform system administration tasks, including user and group management, access control, and system maintenance. • Collaborate with stakeholders to gather and analyze requirements and translate them into technical specifications. • Troubleshoot and resolve issues related to ServiceNow applications and integrations. • Lead and mentor a team of junior and mid-level developers. • Participate in the full software development lifecycle, including design, development, testing, and deployment. • Stay current with ServiceNow's best practices and industry trends. • Actively participate in team meetings and provide presentations when needed.
Salary Range:	<ul style="list-style-type: none"> • \$ 110K-\$120K Annual Salary with Benefits • Option available for straight hourly full-time employment without benefits
Benefits Package Includes:	<ul style="list-style-type: none"> • Health, Dental, and Vision Insurance, 401K plan with Company Match, Vacation and Sick Leave, Paid Holidays, Long-Term and Short-Term Disability, Professional Development, and Annual Bonus opportunities.